



NSW Ambulance

IF A MEDICAL EMERGENCY OCCURS CALL TRIPLE ZERO (000) IMMEDIATELY AND ASK FOR AN AMBULANCE

YOU WILL NEED TO PROVIDE THE FOLLOWING INFORMATION:

1. Name of ground or venue
2. Suburb
3. Street Name
4. Nearest cross street
5. Emergency vehicle access point (if there is one)
6. Phone number you are calling from

BE NEAR THE PATIENT WHEN YOU CALL. YOU WILL BE ASKED TO ANSWER THE FOLLOWING QUESTIONS:

1. What is the problem?
2. How old is the patient?
3. Are they breathing?
4. Are they conscious?

An ambulance will be dispatched based on the location and information you provide.

Stay on the line and the NSW Ambulance Triple Zero (000) call taker will provide first aid information to assist the patient until a paramedic arrives.

Keep the phone number you gave the Triple Zero (000) call taker free in case they have to call you back.

DO YOU REALLY NEED AN AMBULANCE?

