



Special & Sporting Events User Charges Factsheet

Application of Charges

NSW Ambulance has a responsibility to recover costs from the organisers of events where:

- the provision of ambulance services is contracted solely for the purpose of that event which would have otherwise been avoided had NSW Ambulance not been engaged
- admission charges are made
- the event is commercial in nature
- the event is commercially or entrepreneurially sponsored.

The NSW Ambulance Chief Executive may elect to waive user charges.

Schedule of Fees

The minimum cost for NSW Ambulance attendance will be calculated in accordance with the following fee structure:

	NSW Ambulance vehicle with crew (two paramedics)		NSW Ambulance supervisor/ specialist resource	
	Minimum charge	Half hour increments thereafter	Minimum charge	Half hour increments thereafter
Weekday	\$1,227.28	\$153.41	\$736.37	\$92.05
Saturday & Public Holiday	\$1,601.59	\$200.20	\$960.95	\$120.12
Sunday	\$1,788.74	\$223.59	\$1,073.25	\$134.16

All fees are GST inclusive.

The minimum charge provides for:

- preparation and restore time of vehicle and equipment
- three hours on-site attendance
- 50 km travel from the nearest ambulance station to the event and return.

This is an approximate attendance fee. **It does not** cover any patient treatment or transport should the need arise. Each patient will be charged separately if they receive treatment and/or transport to a health facility.

NSW Ambulance resources are not dedicated to an event or role at that event. NSW Ambulance will task event resources as clinically appropriate.

NSW Ambulance reserves the right to terminate and withdraw its attendance at any time. Should a situation occur which exhausts our normal resources external to the event and NSW Ambulance withdraws resources from your fixture until the emergency has been attended to, an appropriate reduction in charges will apply.

Other Fees and Conditions

Additional on-site time (> 3 hours)	Charged in half hour increments rounded to the nearest half hour.
Additional travel (> 50 km)	Charged at half hour increments per 50 km.
Late Booking Fee (< 1 weeks' notice)	\$250.00 per booking.
Cancellation Fee (< 1 day's notice)	Minimum charge per resource at the applicable rate.

NSW Ambulance cannot guarantee that a booking received less than seven business days prior to an event can be resourced. A late booking fee may be incurred for events booked with less than one week's notice of the event commencing. The full quoted amount will be payable for events concluding earlier than the booked time.



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Resourcing

NSW Ambulance will recommend a level of resourcing for an event. Where an event is identified as requiring two or more operational crews (four paramedics) consideration will be made regarding the inclusion of a NSW Ambulance supervisor and/or additional specialist resources to be charged at the specialist rate. This may include forward commander/supervisor, Special Operations Team, control centre staff and/or Incident Management Team.

Invoice Terms

Invoicing terms will be categorised into one of three categories:

Event type	Invoicing	Invoice terms
Commercial	Invoiced in advance	Payable five working days prior to the date of the event
Charitable/community	Invoiced post event*	Nett 21 days
Contract	Invoiced per contract terms	Nett 21 days

**A deposit of up to 50 per cent of quoted cost may be requested. This will be discussed at the time of NSW Ambulance accepting the event.*

Concessions/Exemptions in Charges

The NSW Department of Premier and Cabinet is responsible for the assessment and classification of events. Events that fall into Categories A, B or C may be assessed on a whole-of-government basis. The fact an event falls within Categories A, B or C does not automatically mean government would sanction either the waiving or reduction of agency user charges. Each event will be assessed on its merits.

For all other events, including Categories D and E, NSW Ambulance will continue to determine the application of user charges. NSW Ambulance will apply NSW Government policy in determining any reduction or waiving of user pays fees, which will be determined on a case-by-case basis and at the discretion of the NSW Ambulance Chief Executive or their nominated delegate.

Information can be found following the link below.

http://www.dpc.nsw.gov.au/programs_and_services/events/user_charges_policy

If you believe that you may meet the criteria and wish to be considered for of fee relief, please ensure that you first write to the NSW Ambulance at the address below.

Chief Executive
NSW Ambulance
Locked Bag 105
Rozelle NSW 2039

More Information

For further information, contact the State Planning Unit on ambulance-eventplanning@health.nsw.gov.au or 9779 3833.

Booking Contact Details

For Sydney and Central Coast ONLY

Phone: 9779 3833

Email: ambulance-eventplanning@health.nsw.gov.au

For NSW outside of Sydney and Central Coast

Contact your closest Sector office: <http://www.ambulance.nsw.gov.au/contact-us/General-Enquiry>

Disclaimer: This information is a guide only on the understanding that the NSW Ambulance shall have no liability arising by reason of any person using or relying on the information and whether caused by reason of any error, negligent act, omission or misrepresentation in the information or otherwise.