



NSW Ambulance



COLLABORATION

Promote and encourage teamwork

- Sticking together and helping each other
- Mentoring – sharing knowledge and skill
- Being cooperative, reliable and supportive
- Recognising the achievements of others

OPENNESS

Act responsibly

- Doing your job to the best of your ability
- Following policy and procedure and the Code of Conduct
- Acting in the best interests of NSW Ambulance

Be accountable

- Being answerable for your actions
- Knowing the rules and the right way to do things
- Stepping up in difficult circumstances

RESPECT

Show care

- Showing compassion and understanding
- Being courteous
- Acknowledging the feelings of others
- Supporting others – particularly in difficult situations

Show respect

- Listening to others and acknowledging differences
- Being sensitive to individual needs
- Accepting decisions gracefully
- Providing encouragement and feedback

EMPOWERMENT

Professional standards of behaviour

- Taking pride in the NSW Ambulance and your work
- Dedication to the job – going the extra mile
- Being a role model
- Being honest and acting with integrity
- Maintaining your skills and knowledge
- Being conscientious and dependable

Our values are in line with the NSW Government sector core values which are Integrity, Trust, Service, Accountability.