

Annual Reporting 2017-18

Clause 7(a): Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review

7(a)

Review carried out by the agency	TRUE
Information made publicly available by the agency	TRUE

(Yes = TRUE, No
= FALSE)

Free Text

The NSW Ambulance program for the proactive release of information involves the review by the Right to Information Officer of information produced by the agency to identify whether it can be proactively released. This includes a review of new and updated policy directives and operating procedures, new publications, and an overview of corporate information. The most accessible way for the public to access this information continues to be via the NSW Ambulance website.

NSW Ambulance will soon be releasing the NSW Ambulance Year in Review 2017/18 and updated Fact Sheets. Regular information has also been published in the form of latest news (Hot Topics), Frequently Asked Questions (Charges and Fees), community awareness and education programs, health messages and NSW Ambulance media releases. In addition, with over 98,000 Facebook, 30,100 Twitter, and 13,700 Instagram followers, NSW Ambulance regularly posts a variety of information on these sites which both informs and educates the community, including a post in May 2018 reiterating our zero tolerance stance on the abuse of paramedics that reached more than 3,000,000 individuals.

Clause 7(b): The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

7(b)	Total number of applications received	98
------	---------------------------------------	----

Clause 7(c): The total number of access applications received by the agency during the reporting year that the agency refused, either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (information for which there is conclusive presumption of overriding public interest against disclosure)

	Number of Applications Refused	
	Wholly	0
	Partly	0

Table A: Number of applications by type of applicant and outcome

	Access Granted in Full	Access Granted in Part	Access Refused in Full	Information not Held	Information Already Available	Refuse to Deal with Application	Refuse to Confirm/Deny whether information is held	Application Withdrawn
Media	3	2	0	2	2	2	0	1
Members of Parliament	0	0	0	0	0	1	0	0
Private sector business	0	0	0	0	0	0	0	0
Not for profit organisations or community groups	0	0	1	1	0	0	0	1
Members of the public (by legal representative)	18	22	2	2	4	0	0	2
Members of the public (other)	22	5	2	2	1	0	0	1

Table B: Number of applications by type of application and outcome

	Access Granted in Full	Access Granted in Part	Access Refused in Full	Information not Held	Information Already Available	Refuse to Deal with Application	Refuse to Confirm/Deny whether information is held	Application Withdrawn
Personal information applications*	36	24	3	3	5	0	0	2
Access applications (other than personal information applications)	7	5	2	4	2	3	0	3
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0

Table C: Invalid applications

	Reason for invalidity	No of applications
Application does not comply with formal requirements (section 41 of the Act)		13
Application is for excluded information of the agency (section 43 of the Act)		0
Application contravenes restraint order (section 110 of the Act)		0
Total number of invalid applications received		13
Invalid applications that subsequently became valid applications		10

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of Act

	Number of times consideration used
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0

Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act

	Number of times consideration used
Responsible and effective government	5
Law enforcement and security	0
Individual rights, judicial processes and natural justice	29
Business interests of agencies and other persons	0
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0

Table F: Timeliness

	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	92
Decided after 35 days (by agreement with applicant)	7
Not decided within time (deemed refusal)	0

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld
Internal review	1	1
Review by Information Commissioner*	1	0
Internal review following recommendation under section 93 of Act	0	0
Review by NCAT	0	0

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications for review
Applications by access applicants	2
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0

Table I: Applications transferred to other agencies

	Number of applications transferred
Agency-Initiated Transfers	0
Applicant - Initiated Transfers	0