



3 July 2023

Folder: IRF23/1372  
Doc: IRD6509/23

[Redacted]

Northern NSW Helicopter Rescue Service Pty Ltd

[Redacted]

Dear [Redacted]

**Variation Order | Down-the-Wire Communications System**

I refer to the contract between the Secretary of the NSW Ministry of Health constituted as the Health Administration Corporation under section 9 of the *Health Administration Act 1982 (NSW)* (**NSW Ambulance**) and Northern NSW Helicopter Rescue Service Pty Ltd (**Operator**) dated 16 December 2014 (Contract No HAC 13/63) as amended (**Contract**).

This letter is a Variation Order for the purposes of clause 21.7 of the Contract (**Variation Order**).

**1 Background**

- 1.1 On 8 June 2022, NSW Ambulance issued a Variation Impact Request (Doc No. D22/6398) to the Operator setting out the details of a proposed Variation for the Operator to procure and operate a Down-the-Wire (**DTW**) communications system for the [Redacted]
- 1.2 On 8 August 2022, the Operator provided NSW Ambulance a Variation Impact Proposal (**VIP**).
- 1.3 NSW Ambulance did not accept the VIP, however NSW Ambulance and the Operator have reached agreement on various "*disputed matters*" in the VIP as contemplated by clause 21.7 of the Contract, and that agreement is reflected in this Variation Order.

**2 Variation**

- 2.1 The Variation which the Operator must implement is to procure, install, operate and maintain a DTW communications system for the [Redacted] in accordance with this Variation Order, including Attachment 1 (DTW Communication System Specification), Attachment 2 (Implementation Plan) and Attachment 3 (Net Loss).

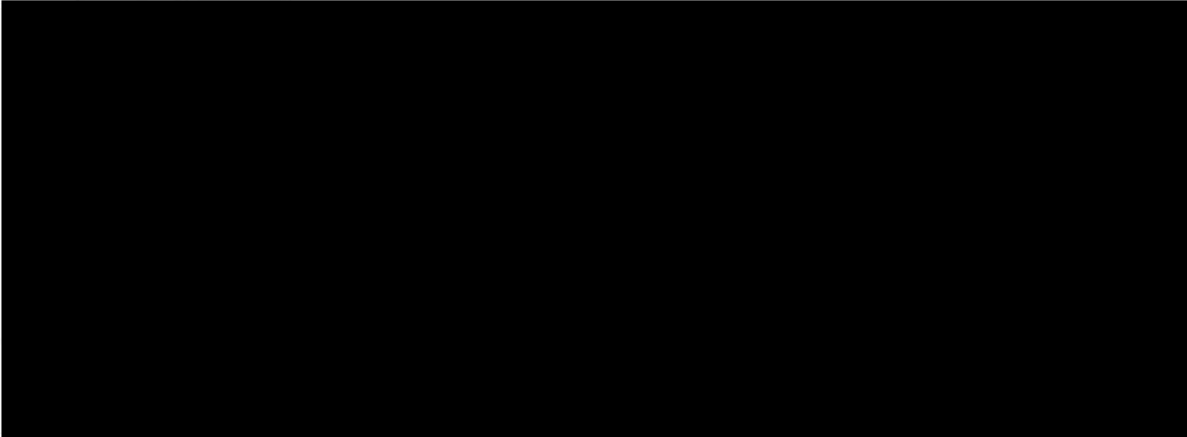
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- 2.3 The Variation is structured in two phases, as described below.

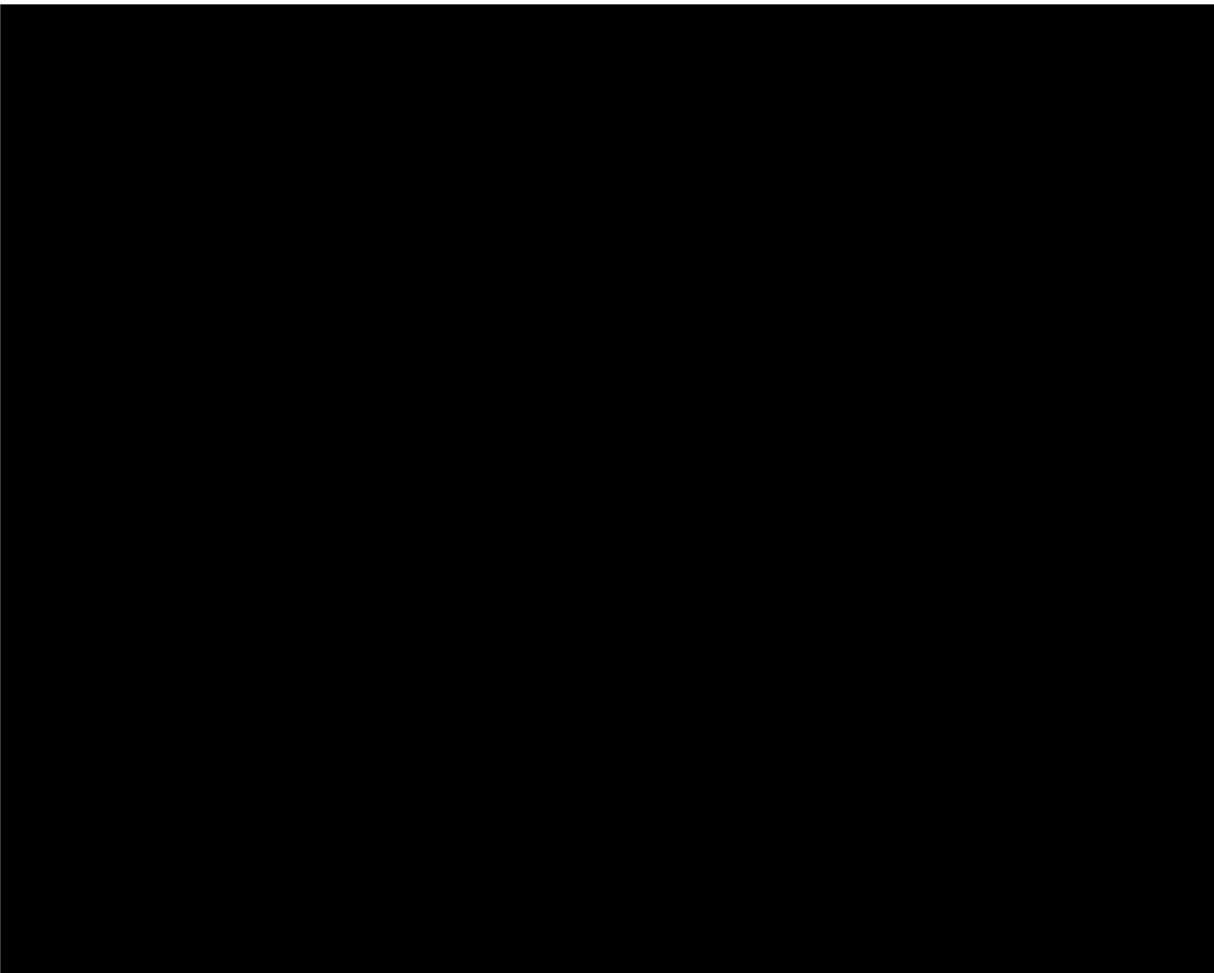


**3 Variation Phase 1 – DTW communications system for land rescues and missions**

Phase 1 Activities



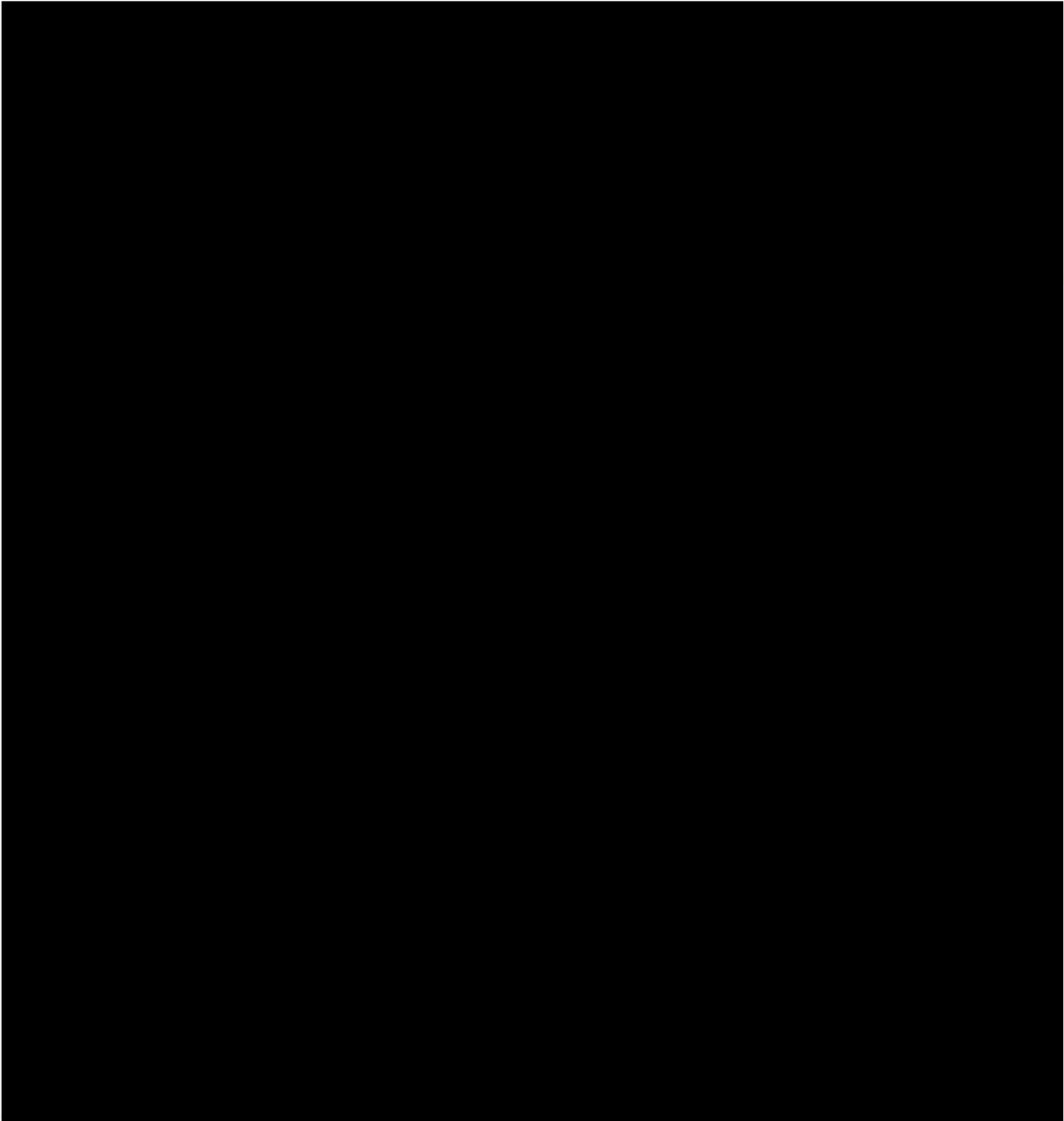
Phase 1 acceptance



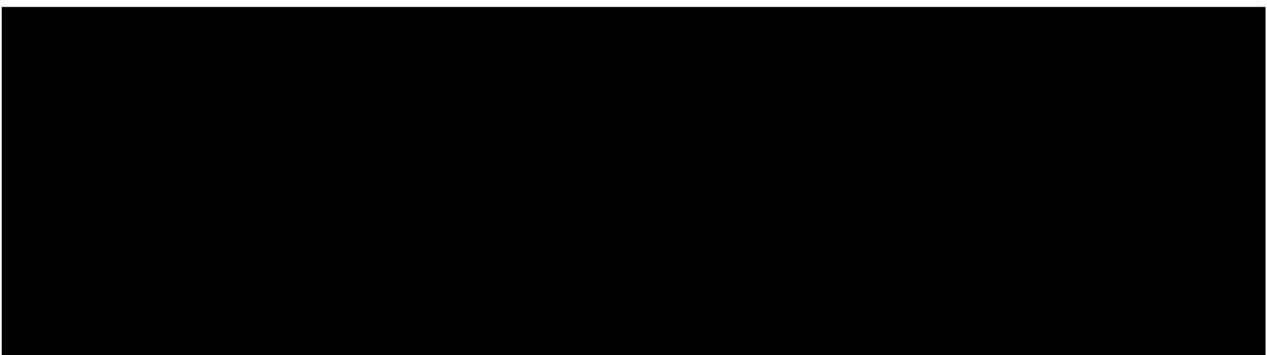


**4 Variation Phase 2 – DTW communications system for water rescues and missions**

Phase 2 Proposal

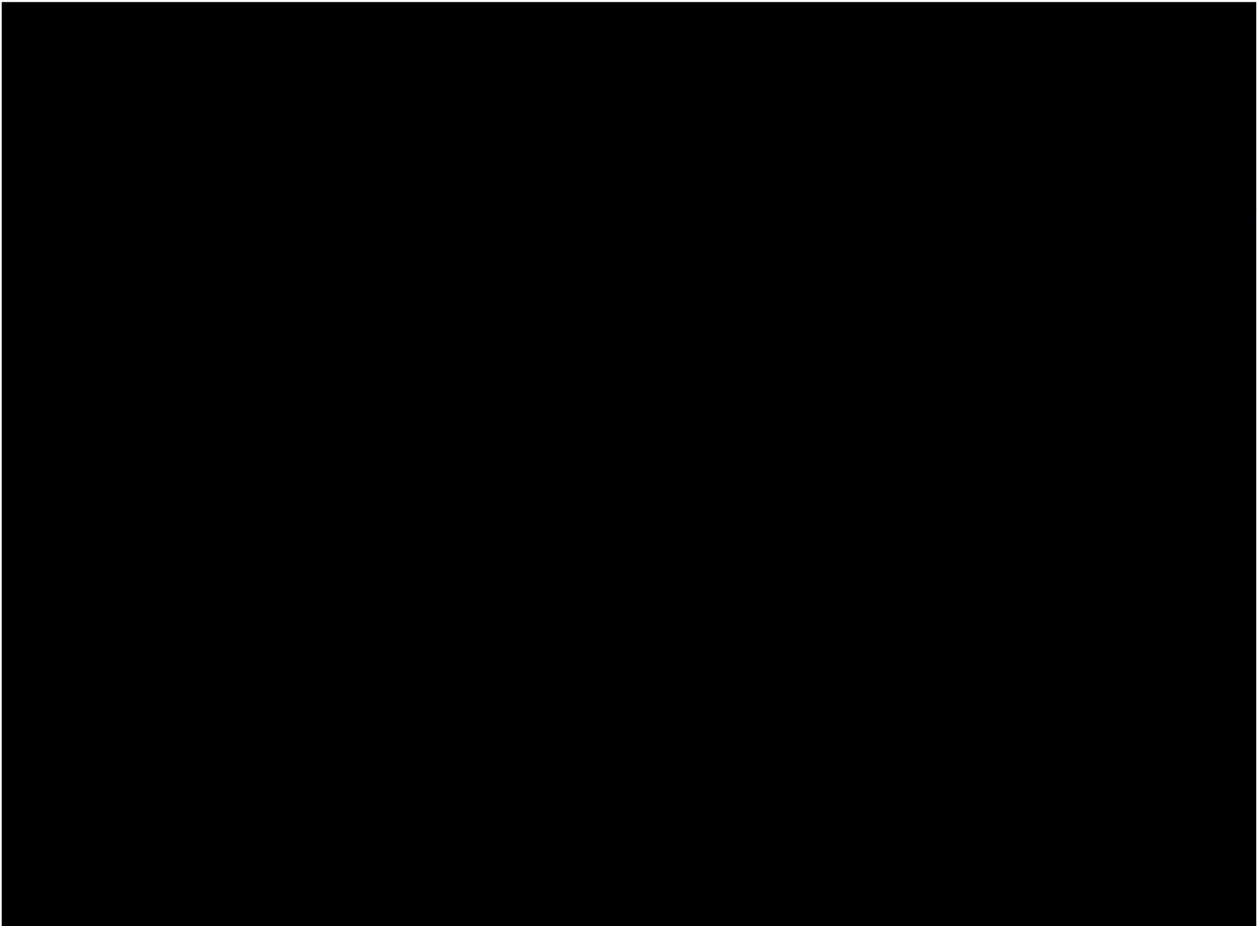


Phase 2 activities





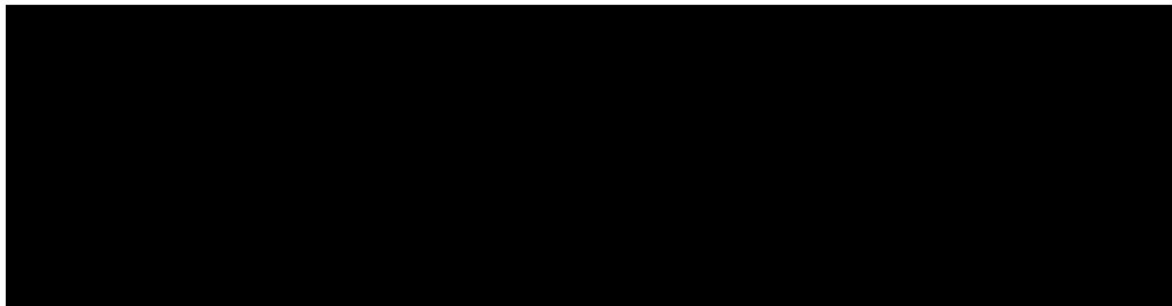
Phase 2 acceptance



**5 Net Loss of Variation**

5.1 The Net Loss of Phase 1 and Phase 2 of the Variation is set out in Attachment 3.

**6 Effects of the Variation on the Operator's obligations under the Contract**



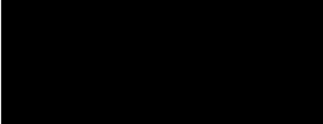


**7 Operator confirmation**

7.1 For the purposes of clause 21.7 of the Contract:

- (a) I confirm that NSW Ambulance agrees to the matters in this Variation Order; and
- (b) please countersign this Variation Order and return it to me at your earliest convenience to confirm that the Operator agrees to the matters in this Variation Order.

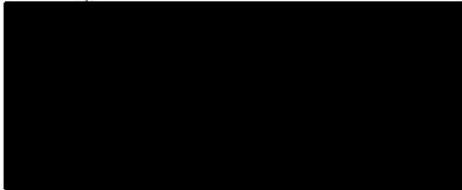
Yours sincerely



**NSW Ambulance Representative**

*Countersigned for and on behalf of Northern NSW Helicopter Rescue Service Pty Ltd by:*

Signature:



Name:

Position:

ACTING CHIEF EXECUTIVE OFFICER

Date:

8 July 2023



**Attachment 1 - DTW Communication System Specification**

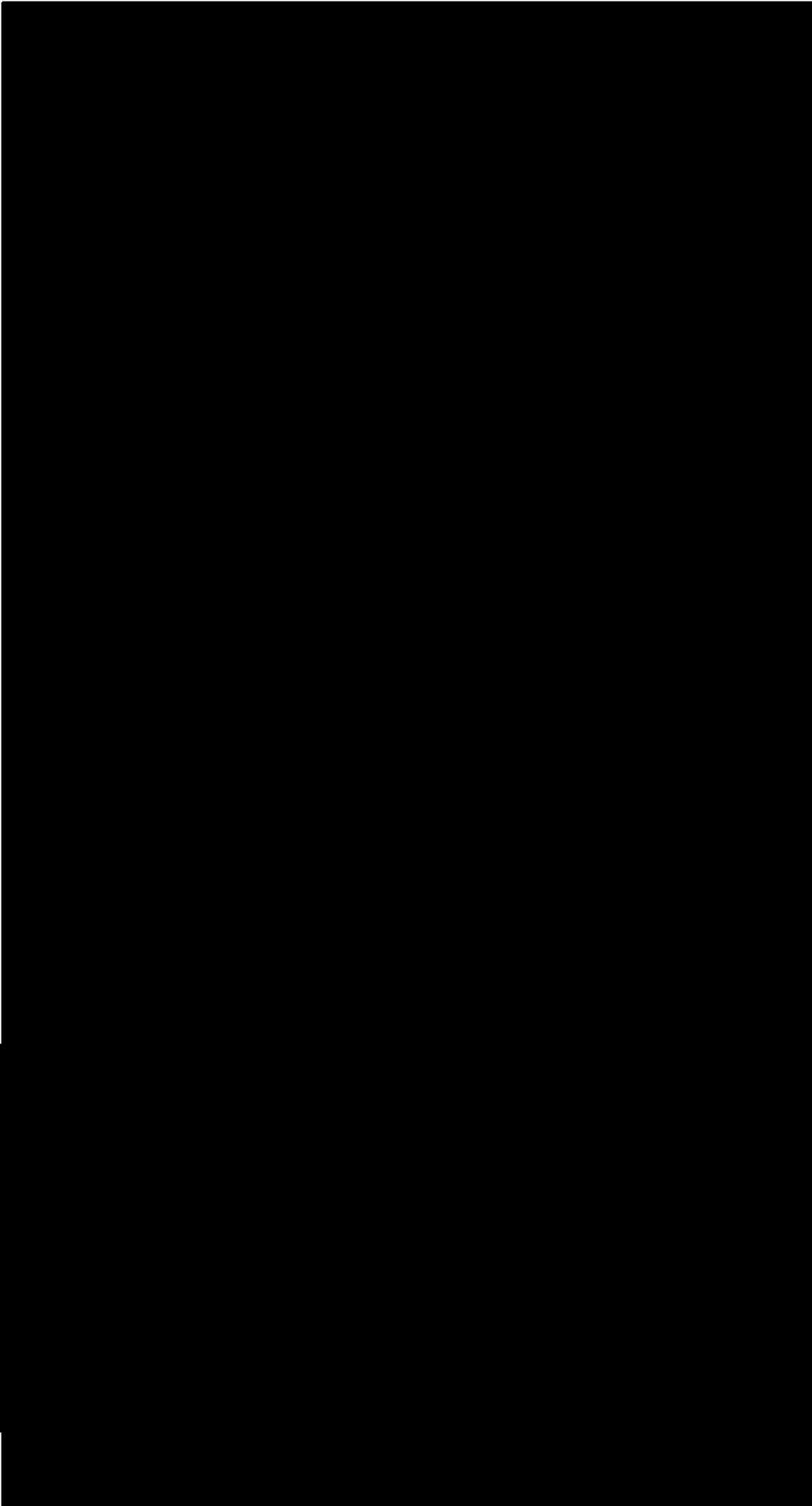
The DTW Communications System Specification is set out in the following pages.

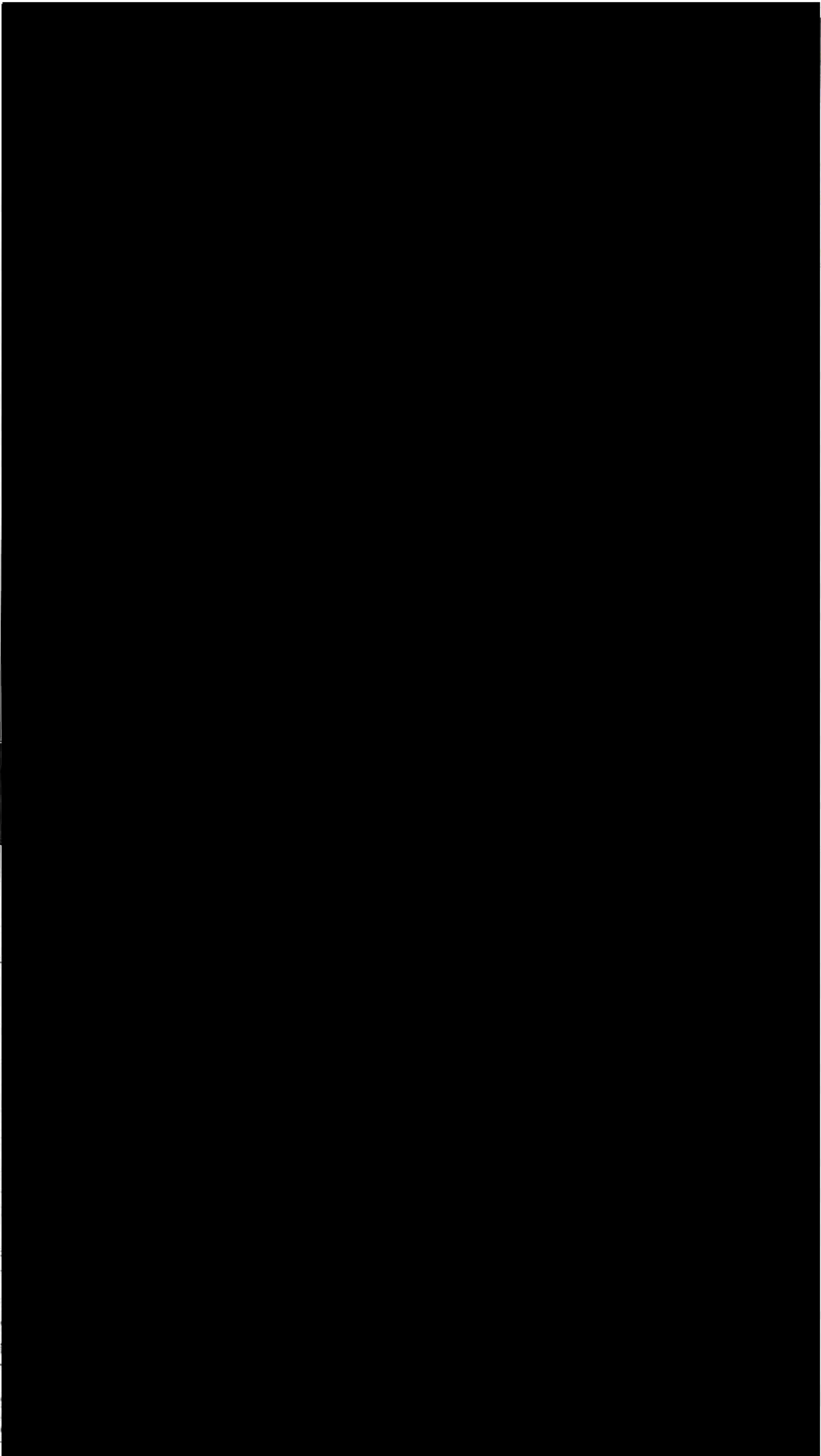








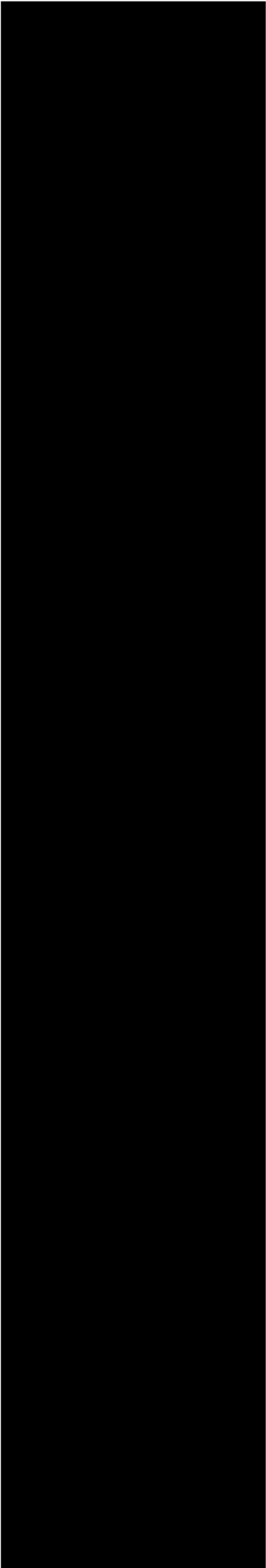










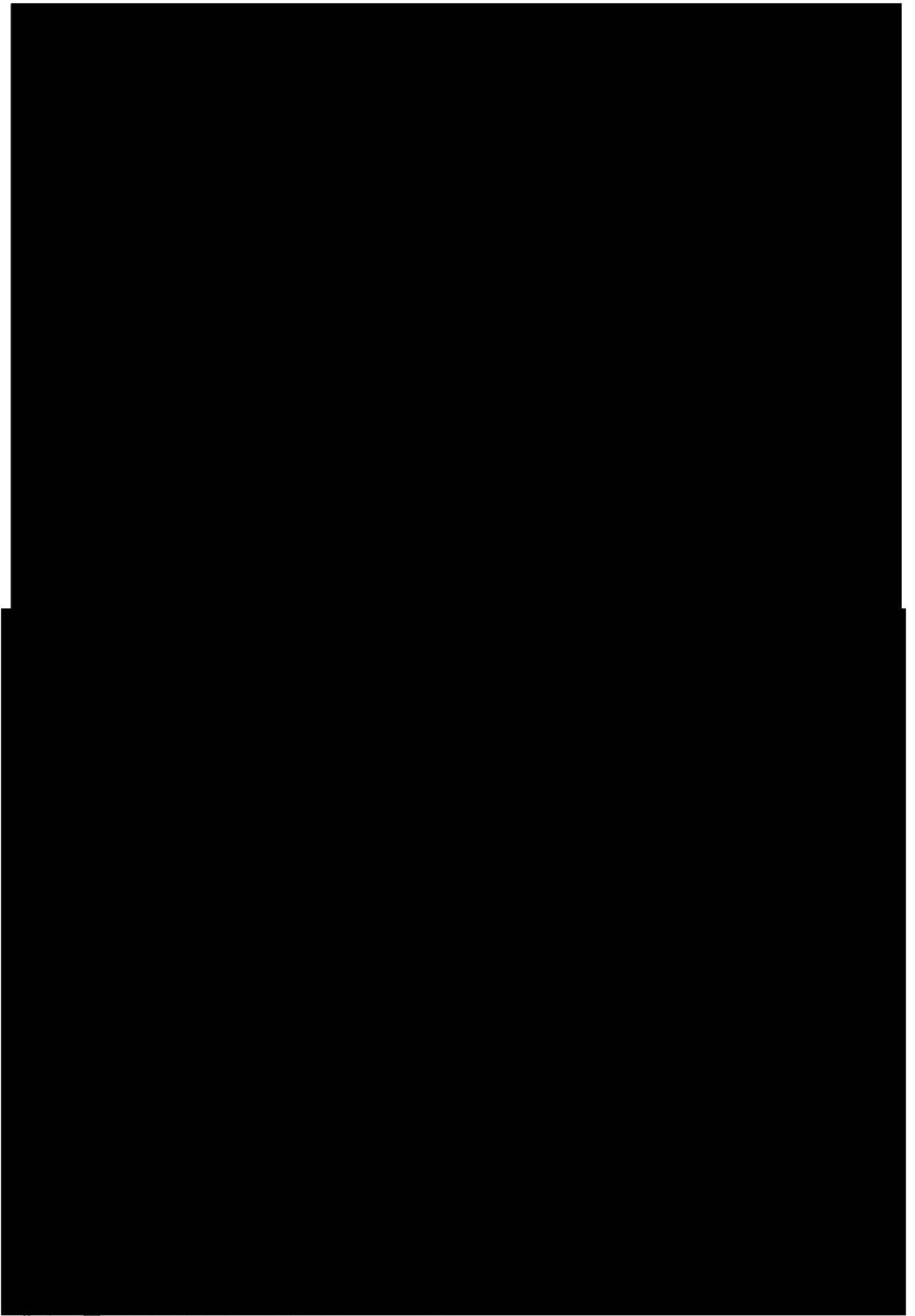




**Attachment 2 – Implementation Plan**

The Implementation Plan is set out in the following pages.







**Attachment 3 – Net Loss**

For the purpose of clause 21.14 and Schedule 5 of the Contract, this Attachment 3 sets out the Net Loss of the Variation set out in this Variation Order.

