

**NSW Ambulance Priority 1 incidents
50 longest response times in Metropolitan Division in 2013**

No.	Date	Zone	Suburb	Nature/Problem	Priority	Minutes	Description	Comments
1	17/10/2013	Western Sydney Zone 2	YELLOW ROCK	DIFF SPEAKING BTWN BREATHS	1C Emergency	122.73	Unable to access patient due to fire	Major fire storm. Roads closed. Patient accessed when safe; transported to hospital in a stable condition.
2	10/09/2013	Western Sydney Zone 1	MAROOKA	FIRE UNKNOWN STATUS	1C Emergency	117.60	Standby only	Rural Fire Service requested support. No patients.
3	17/10/2013	Western Sydney Zone 2	YELLOW ROCK	BREATHING ABNORMAL BREATH	1C Emergency	108.03	Unable to access patient due to fire	Major fire storm. Roads closed. Patient accessed as soon as it was safe. Patient refused transport.
4	13/08/2013	Sydney	TEMPE	SECONDARY TRIAGE	1C Emergency	107.48	Workload	Frequent caller to NSW Ambulance. Patient refused transport post assessment. Note: paramedics had attended the same patient two hours prior; patient had refused transport.
5	17/10/2013	Western Sydney Zone 2	YELLOW ROCK	MULTIPLE VICTIMS	1C Emergency	99.82	Unable to access patient due to fire	Reports from Police of two people trapped in two separate houses. Roads closed and paramedics unable to gain access to address. On arrival at the address there were no patients.
6	27/04/2013	Central Coast	NARARA	DANGEROUS HAEM/LAC	1C Emergency	98.90	Difficulties obtaining address	Multiple attempts to ascertain correct address details. Police and Wyong Hospital contacted in attempt to obtain correct address. Patient located and transported to hospital.
7	9/01/2013	Western Sydney Zone 2	UPPER MACDONALD	NEW ONSET OF IMMOBILITY	1C Emergency	94.20	Distance to Scene	Closest ambulance responded. Patient transported in a stable condition to hospital.
8	28/03/2013	Western Sydney Zone 2	PUTTY	CHESTPAIN NORM BREATHING >35	1C Emergency	91.72	Distance to Scene	Closest ambulance responded. Patient transported to hospital in a stable condition.
9	1/01/2013	South West Zone 1	BULLIO	UNCON/FAINT NOT ALERT	1B Emergency	91.43	Distance to Scene	Closest ambulance responded to remote location. Nurse on scene with patient. NSW Ambulance Medical Retrieval doctor contacted the patient. Patient declined transport.
10	31/08/2013	Illawarra	OTFORD	EPILEPSY CONTINUOUS OR MULTIPLE FIT	1C Emergency	90.45	Difficulties obtaining location	Patient unsure of location. Multiple vehicles responded and call backs made. Paramedics required to walk more than 1km to patient down bush track. Patient refused transport post assessment.
11	14/05/2013	Central Coast	RAVENSDALE	DIABETIC NOT ALERT	1CE Emergency	89.58	Distance to Scene	Closest available ambulance responded. Difficult access to property following long distance to scene. Patient transported to hospital in a stable condition.
12	17/10/2013	Western Sydney Zone 2	WINMALEE	BREATHING ABNORMAL BREATH	1C Emergency	88.83	Unable to access patient due to fire	This location was the evacuation centre for the Winmalee primary school. Two students reported to have asthma were being treated at the doctors surgery at this location. Patients were transported to hospital in a stable condition.
13	17/10/2013	Western Sydney Zone 2	YELLOW ROCK	BURNS DYSPNOEA	1C Emergency	86.53	Unable to access patient due to fire	Gas explosion while patient in house. Paramedics unable to gain access. On assessment patient did not have health issues and declined transport.
14	6/01/2013	Central Coast	BAR POINT	CHEST PAIN CLAMMY	1C Emergency	85.27	Remote Location	Boat access only. Paramedics responded via rescue boat. Scene time is not recorded. Patient was transported to hospital in a stable condition.
15	9/10/2013	Western Sydney Zone 2	PUTTY	BREATHING ABNORMAL BREATH	1C Emergency	84.55	Distance to Scene	Closest available ambulance responded. Patient declined transport to hospital post assessment.
16	6/10/2013	Western Sydney Zone 1	CHESTER HILL	ABDO PAIN FEM FAINT 12-50	1C Emergency	84.30	Daylight Savings	Closest ambulance responded. Scene time affected by the change over of daylight savings adding 1 hour to the response time.
17	13/12/2013	Illawarra	SHOALHAVEN HEADS	SICK PERSON NOT ALERT	1C Emergency	82.98	Workload	Responding ambulance called off to attend higher priority. Call backs made to check patient's condition. Patient assessed by paramedics and no transport required.
18	26/04/2013	Central Coast	GUNDERMAN	OBVIOUS DEATH COLD AND STIFF	1C Emergency	82.62	Distance to Scene	Closest ambulance responded. Patient deceased on examination.
19	31/01/2013	Illawarra	BULLI	ASTHMA ABNORMAL BREATHING	1C Emergency	82.57	Workload	Patient in a Doctors surgery; doctor advised patient stable. Patient transported in a stable condition to hospital.
20	26/01/2013	South West Zone 1	BIG HILL	TRAUMATIC POSS DANG AREA	1C Emergency	82.35	Distance to Scene	Closest ambulance responded to a rural property. Patient stable and refused transport.
21	20/08/2013	Illawarra	PORT KEMBLA	CHEST PAIN ABNORMAL BREATHING	1C Emergency	80.10	Off Shore	Rescue Helicopter responded to a patient on a vessel 5 to 6 nautical miles off shore. Patient transported to hospital in a stable condition via helicopter.
22	24/03/2013	Central Coast	GUNDERMAN	CHESTPAIN NORM BREATHING >35	1C Emergency	80.00	Distance to Scene	Closest ambulance responded. Patient transported to hospital in a stable condition.
23	26/02/2013	Central Coast	CEDAR BRUSH CREEK	TRAUMATIC WITH SERIOUS HAEM	1C Emergency	79.02	Distance to Scene	Initial ambulance responded, call off for a closer ambulance. Patient transported to hospital in a stable condition.
24	24/01/2013	Central Coast	WYONG	HEADACHE UNKNOWN STATUS	1C Emergency	77.12	Workload	Responding ambulance reassigned to a serious MVC. Closest vehicle responded. Patient advised of delays; patient condition stable. Patient transported in a stable condition to hospital.
25	1/01/2013	Illawarra	TERMEIL	BURNS/EXPLOSION NOT ALERT	1B Emergency	76.93	Remote Location	Location in National Park closest vehicle responded. Patient with burnt foot, walked from beach to the car park. Patient transported in a stable condition to hospital.
26	31/01/2013	Illawarra	NOWRA	PERSON ILL (SPECIFIC DIAG)	1C Emergency	76.42	Workload	Patient in a Doctor's surgery; doctor advised of delay. Patient transported in a stable condition to hospital.
27	25/08/2013	Central Coast	LAGUNA	MVA HAZARDOUS	1C Emergency	75.62	Distance to Scene	Closest available ambulance responded. Difficult access to property following long distance to scene. Patient transported to hospital with minor injuries.
28	14/02/2013	Central Coast	SPENCER	SUICIDE NOT ALERT VIOLENT	1B Emergency	75.27	Distance to Scene	Closest ambulance responded. Patient transported to hospital in a stable condition.
29	1/01/2013	Western Sydney Zone 2	WISEMANS FERRY	SERIOUS HAEM/LAC	1CE Emergency	74.83	Distance to Scene	Closest ambulance responded. Patient transported in a stable condition to hospital.

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30	23/01/2013	South Eastern Sydney	GARIE BEACH	UNKNOWN STATUS 3RD PARTY	1C Emergency		74.33	Remote Location	Initial call received at 1.22pm; unable to provide clear location details. At 1.59pm clear location identified and rescue helicopter responded. Patient transported in a stable condition to hospital via helicopter.
31	11/10/2013	Western Sydney Zone 1	LOWER PORTLAND	MVA WITH INJURIES	1C Emergency		72.42	Distance to Scene	Patient transported via private vehicle met at Lower Portland Ferry. Patient transported to hospital in a stable condition.
32	15/01/2013	Central Coast	BUCKETTY	HIGH MECH ROLLOVER	1C Emergency		72.35	Distance to Scene	Motor vehicle collision per Police. Old incident; no patients - ambulance not required.
33	10/03/2013	Central Coast	BUCKETTY	MVA WITH INJURIES	1C Emergency		71.28	Remote Location	Motor vehicle collision in remote location, no vehicle access to patient. Helicopter and special operations team response. Patient transported to hospital via helicopter.
34	24/04/2013	Central Coast	GUNDERMAN	HEART PROBLEMS CLAMMY	1C Emergency		71.27	Distance to Scene	Closest ambulance responded. Patient transported to hospital in a stable condition.
35	15/03/2013	Western Sydney Zone 2	WISEMANS FERRY	TRAUMATIC NOT ALERT	1C Emergency		70.67	Distance to Scene	Closest available ambulance responded. Patient transported with minor trauma injuries in a stable condition to hospital.
36	21/01/2013	Western Sydney Zone 2	PUTTY	MVA WITH INJURIES	1C Emergency		70.47	Distance to Scene	Closest available ambulance responded. Patient treated on scene and declined transport.
37	23/07/2013	Illawarra	NERRIGA	TRAUMATIC POSS DANG AREA	1C Emergency		70.10	Distance to Scene	Closest available ambulance responded to patient with a finger injury. Patient transported to hospital in a stable condition.
38	13/08/2013	Western Sydney Zone 1	GUILDFORD	DIFF SPEAKING BTWN BREATHS	1C Emergency		69.45	Workload	Closest ambulance responded. Call backs made to patient who was stable. Unable to locate the patient on arrival at the address.
39	18/03/2013	Northern Sydney	WEST RYDE	HAEM/LAC NOT ALERT	1C Emergency		69.23	Adverse Traffic Conditions	Closest ambulance responded to nursing home patient. Multiple call backs and messages left to advise of significant traffic delays. Patient transported to hospital in a stable condition.
40	11/08/2013	Illawarra	CORRIMAL	SICK PERSON ALTERED LOC	1C Emergency		69.18	Workload	Closest ambulance responded. Call backs made to advise of the delay. Patient transported in a stable condition to hospital.
41	21/09/2013	Central Coast	ETTALONG BEACH	ASSAULT OVERRIDE	1C Emergency		68.47	Workload	Closest vehicle responded but called off for a higher priority. Police on scene with patient stating ambulance still required. Nil transport post assessment by paramedics.
42	9/04/2013	Central Coast	SUMMERLAND POINT	CHEST PAIN ANGINA CARDIAC HX	1C Emergency		67.95	Workload	Closest ambulance was responded from Newcastle area. Call backs were made to the patient. The patient was transported in a stable condition to hospital.
43	18/08/2013	Western Sydney Zone 2	ST ALBANS	INTENTIONAL OD/POISON NOT ALERT	1C Emergency		67.60	Distance to Scene	Closest ambulance responded. Patient was transported to hospital in a stable condition.
44	18/08/2013	Illawarra	BROOMAN	TRAUMATIC CHEST OR NECK SHORT OF BREATH	1C Emergency		67.28	Distance to Scene	Closest ambulance responded to a rural property. Patient transported in a stable condition to hospital.
45	18/01/2013	Central Coast	BALMORAL	HEAT EXPOSURE SKIN COLOUR CHANGING	1C Emergency		66.47	Workload	Closest ambulance responded. Call backs made to advise delay. Patient declined transport post assessment.
46	22/12/2013	Illawarra	FAIRY MEADOW	SUICIDE NOT ALERT WEAP/VIOLENT	1C Emergency		66.05	Workload	Closest ambulance responded. Call backs made to advise delays. Patient advised not an emergency just needs help. Patient transported in a stable condition to hospital.
47	8/01/2013	Illawarra	BERKELEY	SICK PERSON ALTERED LOC	1C Emergency		65.20	Workload	Closest ambulance responded. Call backs made to advise delay. Patient transported in a stable condition to hospital.
48	24/12/2013	Central Coast	SPENCER	STROKE NOT ALERT UNK TIME	1C Emergency		64.87	Distance to Scene	Closest ambulance responded. Patient was transported to hospital in a stable condition.
49	27/04/2013	Illawarra	CORRIMAL	CHEST PAIN NOT ALERT	1C Emergency		64.62	Workload	Closest ambulance responded. Call backs made to advise delay. Patient declined transport post assessment.
50	18/01/2013	Illawarra	BEECROFT PENINSULA	PATIENT ON GROUND POSS DANG AREA	1C Emergency		64.25	Remote Location	Access to the patient was via quad bike only. Patient accessed by paramedics and moved by boat to be transported. Patient was transported to hospital in a stable condition.